



# ESTER VIADROY sea cargo, import & export

Philippine Shop / Guerzenich Str. 32 - 50667 Koeln  
Telephone: +49-221-2589648  
Call Phone: +49-160-97748303

Greetings To All Patrons,

**WISHING EACH AND EVERYONE  
A PLEASANT AND  
ENJOYABLE SEASON !!!!!**

## The Boxes

We are also asking your cooperation in reducing the overhead expenses by **paying 10 € per box in advance for the ordered boxes**. The paid amount **will be deducted upon payment of the collected boxes**, (i.e. Manila: 100 € less 10 paid in advance for the empty box = 90 € to pay upon pick up of the box). This measure is applied to insure the recovery of the cost paid to the supplier of the boxes. We appreciate your understanding. The boxes can also be picked up from the Philippine Shop in Köln, Gürzenich Str. 32, 50667 Köln or in Theodor Heuss Str. 19, 53177 Bonn.

## Balikbayan Box(es) Pick Up, Shipment and Arrival

Pick Up Appointment will be imposed based on the announced Schedule to avoid the cramping of the pick up in a given day, especially during last day. To be fair to each and everyone, please fill up the appointment date on the attached Schedule and mail back to us or call us up to confirm the pick up of your box(es). Sea cargo shipment followed a week or two after the loading and expected arrival of the containers are announced by the shipping lines. Please bear in mind the factors that may cause the delay of your box(es): **a) changes in shipping lines schedule; b) customs clearance; c) truck ban, truck shortage and heavy traffic in Metro Manila; d) port congestions (local or international) or overcrowded of the inbound & outbound containers and big volume of ship cargoes bound to Visayan & Mindanao Islands; e) natural calamities.**

## Important Notice

It is a fact that all businesses are affected by this pandemic and all of us had to observe a new normal especially in the logistics. As such, the Empty Containers and Shipment Booking in all carriers are very tight that sometimes containers ship loading are rolled-over to the succeeding schedule, and the catch up target arrival in the Philippines is no longer reliable. While we appreciate your loyal patronage to our service, we are obliged to inform you to give us early notice of your desire to send boxes on the announced shipment so that we can order an appropriate container to accommodate your cargoes.

Please be informed that accepting loose cargoes is limited, due to hard time in proper stack piling of the balikbayan boxes during loading. It also creates the loss of more balikbayan boxes to be loaded. Please limit the weight of your boxes to at least 70 kg to protect other contents of your boxes and, oversize boxes exceeding our BBBBox will be charged accordingly. Also, sending highly taxable items such as appliances, furniture, construction materials and other gadgets are not recommended, unless otherwise, senders are willing to shoulder taxes to be levied by the Bureau of Customs. Note: Loose cargoes will be charged according to the volume of space that will be occupied in the container.

## Packing & Packing List

It is important that all boxes and loose items sent are accompanied by the legible filled up packing list. Please pack your things properly and be advised that to preserve the contents and strength of the boxes, top, bottom and all edges must be taped all the way. Besides, your boxes will be protected from wet surface during winter and rainy season. PLEASE WRITE DOWN THE RECIPIENT'S NAME, TWO (2) TELEPHONE NUMBERS and ADDRESS ON EVERY BOX or PACK.

For inquiries:

Tel. 0221-2589648; Telefax: 0221-2712127; Tel. 0228-334325

Handy: 0160-97748303; 0171-1822380